

# CareApo24-Terminal

Premium customer care – 24/7



CREATING THE POINT-OF-NEED



Photographer: Uwe Spiering  
Interior Architect: Dipl.-Ing. Klaus Bürger

## Your pharmacy's future starts now

Equip your pharmacy for the digitalized future while creating a unique and modern shopping experience, which results in higher customer loyalty and increased revenue while relieving the strain on your pharmacy's employees!

**CareApo24-Terminal** is an automated dispensing and sales system of the newest generation. It can be integrated into your pharmacy's storefront where it acts as a 24/7 sales channel of all OTC goods. **CareApo24-Terminal** sources all goods directly from robotic pharmacy systems!

1.

### 24/7 sales of goods

Round-the-clock sales with- out restrictions on opening hours! Discrete and convenient shopping experience at any given time of the day.

2.

### 24/7 pick-up of preordered goods

Pick-up of preordered items without dependency on opening times, e.g., on the way home from work.

3.

### 100% with online store and inventory management

Software for modern user experience and efficient management.

You want to offer your customers 24/7 access to your products?

You want to enable customers to pick up preordered items?

You want integration with your pharmacy's robotic system?

## CareApo24-Terminal

The smart automated system that generates sales and improves service quality!

Use CareApo24-Terminal as an additional sales channel for your pharmacy and offer contactless service at any time of the day!

[www.derautomat.com](http://www.derautomat.com)

# Contact us

to learn more about CareApo24-Terminal:

MAIL: [info@CareApo24.com](mailto:info@CareApo24.com)

TEL: +43 1 239 95 110

WEB: [www.CareApo24.com](http://www.CareApo24.com)



CREATING THE POINT-OF-NEED

## Benefits for your pharmacy in detail:

**Increased revenue through 24/7 availability** – an automated extension of your opening hours results in higher-quality service and better availability of your offerings for your customers – convenient and contactless.

**Strengthen your local positioning** – through 24/7 direct sales and order & collect – service after consultation, you will strengthen your local degree of supply – more quickly, more flexible, and more convenient than any online shop!

**Make use of the enormous product variability of CareApo24-Terminal** – All OTC goods can be sold through **CareApo24-Terminal**.

**Reducing the burden on staff** – Instead of making your staff perform routine tasks, self service pickup leads to more human resources for more important activity such as consultation.

**Straightforward and logical software** – Due to intuitive and simple software design, your customers and staff experience a modern interface (UX, user experience) including possibilities for remote administration.

**Analytics and integration** – The software comes with customer analytics – your inventory system is synchronized via the pharmacy robotic system – sales data can be exported for further analysis.

**Documents and compliance** – The recording and documentation of all processes is fully compliant with all data protection and reporting obligations.

**100% made in Austria with on-site support** – We are constantly available for service and support, together with us you strengthen the local economy.



## TECHNICAL DATA

Installation width made to measure, min. 80 cm

Minimum height 120 cm, depth starting at 40 cm

Required dimensions ~0.5 m<sup>2</sup> – 0.75 m<sup>2</sup>

Front panel for store window integration up to 32"

Sale of all OTC goods directly throughout the pharmacy robotic system

Pickup of previously reserved goods (with or without payment) after completed consultation

Required power connection: 230 Volt, LAN, WWKS2

Integration of card reader, scanner, etc. receipt printing, payment 100% RKS cash register.

Optional: Custom software integration



\* Depending on the product size and the characteristics of the range.  
\*\* Exclusive enclosure if necessary.  
© derautomat.com – 12/2021 – Changes, errors and omissions excepted.